

## Innobarometer



Number of interviews:  
8.699

Number of interviews:  
500

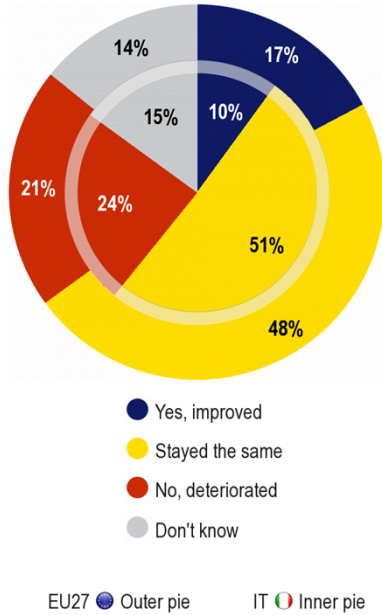
Fieldwork:  
16/02/2012 - 07/03/2012

Fieldwork:  
16/02/2012 - 06/03/2012

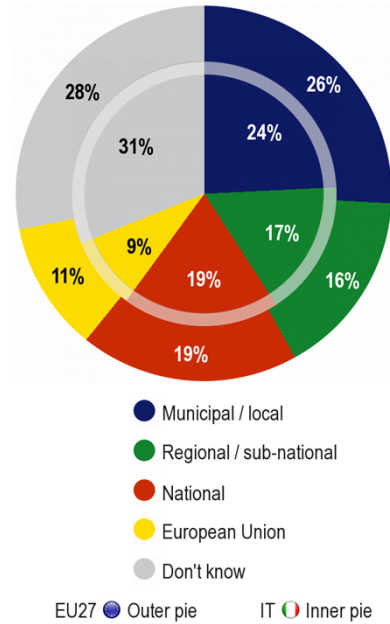
Methodology: telephone

### 1. Evolution of public services

Q4. Based on your experience, have public services for businesses generally improved or not over the past three years?

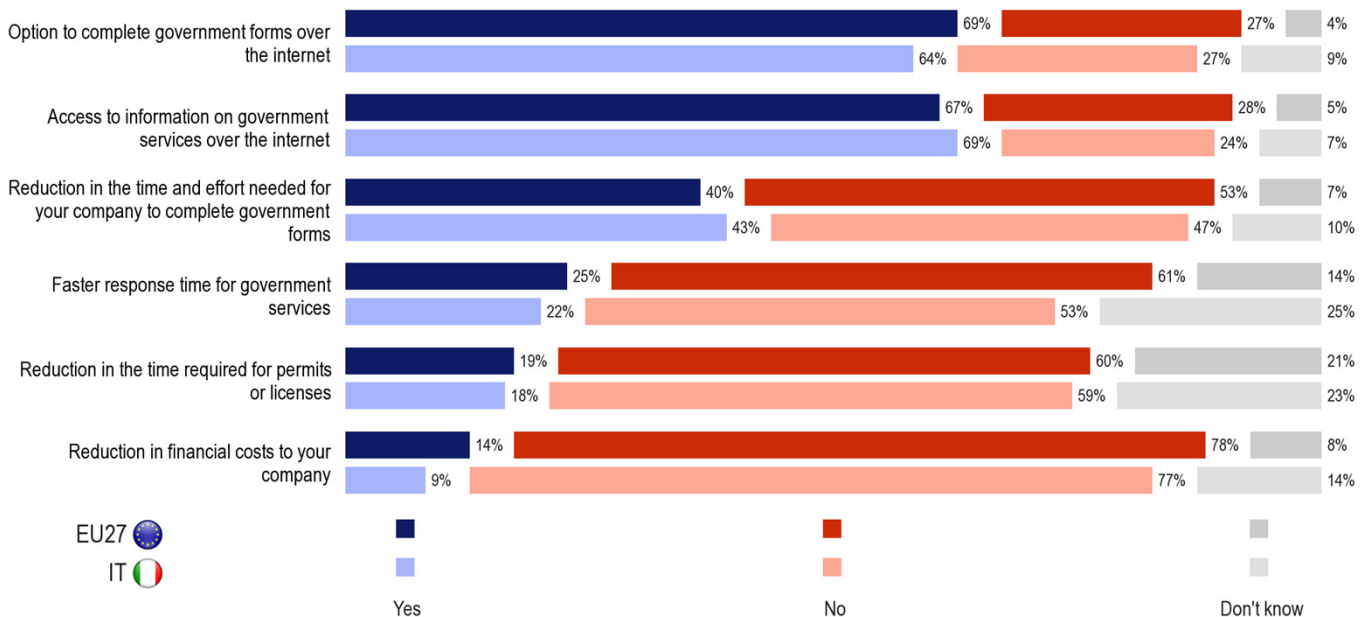


Q9. Based on the experience of your company, which level of government is the most innovative?



### 2. New services introduced by the public sector

Q5. Based on your experience of using public services for businesses, since January 2009, have you observed the introduction of any of the following...?



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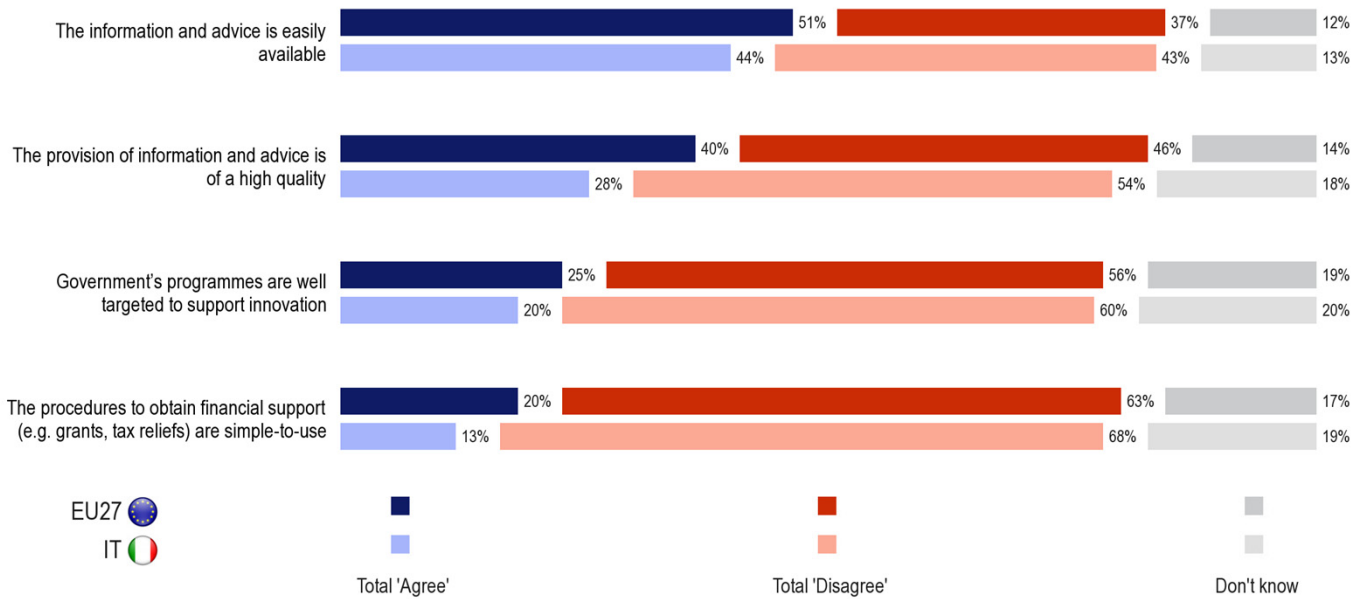
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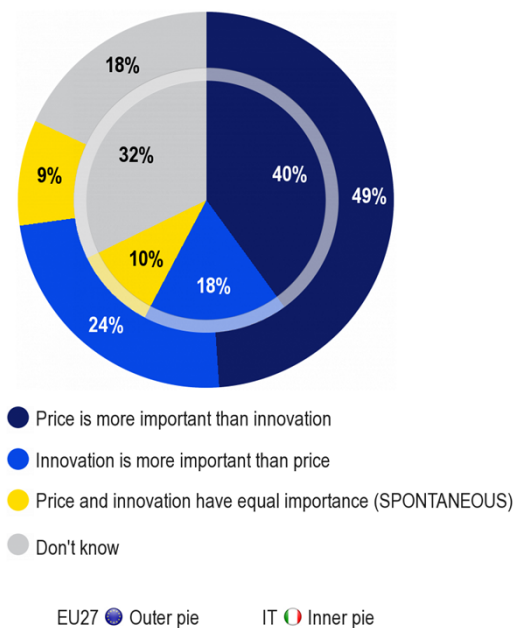
### 3. Support of public sector

Q11. To what extent do you agree or disagree with the following statements regarding the support your company receives from public services to be innovative?

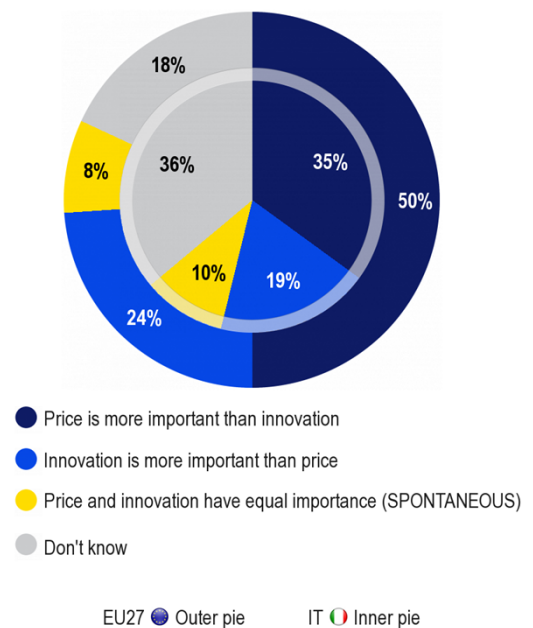


### 4. Importance of innovation in public procurement

Q15. In your experience, what is more important to win a public tender for GOODS...



Q16. In your experience, what is more important to win a public tender for SERVICES...



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